

No Color Development

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Possible causes	Recommended actions
Reagents were used in the wrong order or an assay step was omitted.	Check the package insert for the assay protocol and repeat the assay.
Samples were not added to diluent (indirect format only).	Verify that the samples were added to the diluent.
Wrong conjugate was used, conjugate was prepared incorrectly or has deteriorated.	Be sure that the conjugate used is the one that came with the test. All conjugates are test and lot-specific. If preparation of a working conjugate is needed, be sure that the concentrate and diluent are mixed in correct volumes. Do not prepare the working solution too far in advance and do not save any unused portion for future use. If no conjugate preparation is necessary, be sure to pour out only the amount required for immediate use and do not return any unused portion to the stock bottle.