

Shipping Large Histology Samples to IDEXX via DHL

If you have a sample too large to fit comfortably in the histology pots that IDEXX supply, please follow the below instructions:

1

To send a large histology sample back to IDEXX via DHL, order a large histology DHL packaging kit online at www.idexx.co.uk/supplies or from your VetConnect® PLUS account. If would like any further information or assistance, please contact a member of our Customer Service team on 0203 788 7508.

2

Prior to the receipt of your supplies, please pre-fix the sample by placing in a container to soak in 10% Neutral Buffered Formalin, 10:1 Formalin to Tissue ratio for at least 48 hours if possible. For spleens with diffuse enlargement, it may be possible to cut into 4 or 5 labelled sections and submit in standard pots.

3

The bag we will provide for the sample is 30cm in height and 28cm wide – If the sample is too large, please contact anatomic pathology to discuss if the sample can be cut down and sent. Please take standard precautions when handling the samples and formalin - www.hse.gov.uk/pubns/iacl88.htm

You will receive the following supplies:

- Large pressure bag
- Airway Bill
- UN3373 Label
- e-Return document

4

Upon receipt of the supplies arrange a collection with DHL via their website: <https://returns.dhl.co.uk/ereturns/> – instructions for shipping can be found on the e-Return Guide.

5

Remove the pre-fixed sample from the formalin pot and wrap the sample in formalin-soaked gauze/bandages. Please note: Do not wrap unfixed samples in soaked gauze as this will not provide adequate fixation for evaluation.

Please do not send samples in any pots that are not supplied by IDEXX and for large samples please do not send the samples in formalin – only soaked gauze/ bandages.

6

- a. Place the wrapped sample into the large pressure bag.
- b. Seal the bag by removing the paper strip and fold over, so the star is in the square.
- c. Write your vet code and patient details on the pressure bag or stick a barcode with your practice code on the pressure bag.



7

Place in a cardboard box along with the completed request form – Please make sure the sample is secure in the box and cannot move around by using some padding e.g. bubble wrap.



8

Seal the box and stick the airway bill that says medical express in the top left corner to the box and the UN3373 label in the top right corner (make sure this doesn't get covered). Give the airway bill that says archive doc in the top left to the driver when they collect.

