

Required single sign-on via MyIDEXX is coming to VetConnect PLUS

Create a MyIDEXX account now to get ahead of the change.



What is happening?

Beginning July 15, VetConnect™ PLUS will require a MyIDEXX account and credentials to sign in to the desktop application and the VetConnect™ PLUS mobile app. Your legacy credentials will also be retired.

Why use single sign-on?

In addition to being the required method to sign in, single sign-on gives you:

+ Greater control.

Self-service password reset means you can skip the call to support.

+ Greater security.

Authenticate individual users through MyIDEXX for a more secure experience.

+ Greater customization.


MyIDEXX business administrators can set user permissions and capabilities across VetConnect PLUS and MyIDEXX.

What do I need to do?

If you already have a MyIDEXX account and are affiliated to your practice, that's good news. You can simply sign-in with those credentials on the desktop application and the VetConnect PLUS mobile app.

If you do not have a MyIDEXX account, get started today to stay ahead of this change. It takes less than 5 minutes! What you'll need:

+ A valid email address

+ IDEXX account number (SAP) found on your invoice or by signing in to VetConnect PLUS and selecting the Preferences 

+ Your practice's ZIP/postal code

If you are a MyIDEXX business administrator, you can also invite your teammates to set up MyIDEXX accounts.



[Learn more about MyIDEXX or create an account now.](#)



[Sign in to VetConnect PLUS via single sign-on.](#)