

Why doesn't my printer print?

1. Please check that the printer has no lights on it indicating that an action needs to be taken with the printer itself.
2. Please make sure the USB lead is connected



3. Sometimes there is an issue with the print queue. To resolve this on the Vetlab Station go to Instruments, then go to 'Clear all print jobs'.
4. Please make sure that your model of printer is selected under printer settings. To do from the Home Screen go to 'settings' and then select 'Printers'. There is a list of compatible printers on this page.
5. Please then reboot the Vetlab Station by going to 'Shut Down' or the power button on the home screen (depending on your software version) and then press 'Restart' to let the Vetlab Station reboot.